

## Major Metropolitan Areas Ranking for Fraud – Related Complaints

*January 1 – December 31, 2003*

| Rank | Metropolitan Area                           | No. of<br>Complaints | Complaints<br>Per 100,000<br>Population |
|------|---|----------------------|---|
| 1    | Washington, DC--MD--VA--WV (PMSA)           | 7,552                | 153.4                                   |
| 2    | Seattle--Bellevue--Everett, WA (PMSA)       | 3,254                | 134.8                                   |
| 3    | San Diego, CA (MSA)                         | 3,674                | 130.6                                   |
| 4    | Phoenix--Mesa, AZ (MSA)                     | 4,150                | 127.6                                   |
| 5    | Tampa--St. Petersburg--Clearwater, FL (MSA) | 3,052                | 127.4                                   |
| 6    | Oakland, CA (PMSA)                          | 3,028                | 126.6                                   |
| 7    | Denver, CO (PMSA)                           | 2,467                | 117.0                                   |
| 8    | Orange County, CA (PMSA)                    | 3,275                | 115.1                                   |
| 9    | Dallas, TX (PMSA)                           | 3,718                | 105.6                                   |
| 10   | Baltimore, MD (PMSA)                        | 2,615                | 102.4                                   |
| 11   | Atlanta, GA (MSA)                           | 4,050                | 98.5                                    |
| 12   | Nassau--Suffolk, NY (PMSA)                  | 2,663                | 96.7                                    |
| 13   | Minneapolis--St. Paul, MN--WI (MSA)         | 2,833                | 95.4                                    |
| 14   | Los Angeles--Long Beach, CA (PMSA)          | 9,080                | 95.4                                    |
| 15   | Boston, MA--NH (PMSA)                       | 3,238                | 95.0                                    |
| 16   | St. Louis, MO--IL (MSA)                     | 2,474                | 95.0                                    |
| 17   | Philadelphia, PA--NJ (PMSA)                 | 4,838                | 94.8                                    |
| 18   | Pittsburgh, PA (MSA)                        | 2,229                | 94.5                                    |
| 19   | Newark, NJ (PMSA)                           | 1,881                | 92.5                                    |
| 20   | Chicago, IL (PMSA)                          | 7,345                | 88.8                                    |
| 21   | Cleveland--Lorain--Elyria, OH (PMSA)        | 1,985                | 88.2                                    |
| 22   | Riverside--San Bernardino, CA (PMSA)        | 2,849                | 87.5                                    |
| 23   | Detroit, MI (PMSA)                          | 3,594                | 80.9                                    |
| 24   | Miami, FL (PMSA)                            | 1,787                | 79.3                                    |
| 25   | New York, NY (PMSA)                         | 7,238                | 77.7                                    |
| 26   | Houston, TX (PMSA)                          | 3,185                | 76.2                                    |

Note: Ranking is based on the number of fraud complaints per 100,000 inhabitants for each metropolitan area. These charts only illustrate Primary Metropolitan Statistical Areas (PMSA) and Metropolitan Statistical Areas (MSA) with a population of two million or more. Metropolitan areas presented here are those defined by the Office of Management and Budget (OMB) as of 1999 (see <http://www.whitehouse.gov/omb/inforeg/msa99.pdf>). Per 100,000 unit of population counts are based on the 2000 U.S. Census population count (Census 2000 Summary File 1 (SF 1) 100-Percent Data, April 1, 2000).



# Major Metropolitan Areas Ranking for Identity Theft – Related Complaints

January 1 – December 31, 2003

| Rank | Metropolitan Area                           | No. of Victims | Victims Per 100,000 Population |
|------|---|----------------|--------------------------------|
| 1    | Phoenix--Mesa, AZ (MSA)                     | 5,041          | 155.0                          |
| 2    | Los Angeles--Long Beach, CA (PMSA)          | 13,012         | 136.7                          |
| 3    | Riverside--San Bernardino, CA (PMSA)        | 4,381          | 134.6                          |
| 4    | Miami, FL (PMSA)                            | 2,871          | 127.4                          |
| 5    | Houston, TX (PMSA)                          | 5,243          | 125.5                          |
| 6    | Oakland, CA (PMSA)                          | 3,002          | 125.5                          |
| 7    | Dallas, TX (PMSA)                           | 4,152          | 118.0                          |
| 8    | Orange County, CA (PMSA)                    | 3,320          | 116.6                          |
| 9    | New York, NY (PMSA)                         | 10,641         | 114.2                          |
| 10   | San Diego, CA (MSA)                         | 2,978          | 105.8                          |
| 11   | Atlanta, GA (MSA)                           | 4,183          | 101.7                          |
| 12   | Washington, DC--MD--VA--WV (PMSA)           | 4,936          | 100.3                          |
| 13   | Denver, CO (PMSA)                           | 2,041          | 96.8                           |
| 14   | Chicago, IL (PMSA)                          | 7,946          | 96.1                           |
| 15   | Seattle--Bellevue--Everett, WA (PMSA)       | 2,186          | 90.5                           |
| 16   | Detroit, MI (PMSA)                          | 3,963          | 89.2                           |
| 17   | Newark, NJ (PMSA)                           | 1,719          | 84.6                           |
| 18   | Philadelphia, PA--NJ (PMSA)                 | 4,168          | 81.7                           |
| 19   | Tampa--St. Petersburg--Clearwater, FL (MSA) | 1,845          | 77.0                           |
| 20   | Nassau--Suffolk, NY (PMSA)                  | 2,066          | 75.0                           |
| 21   | St. Louis, MO--IL (MSA)                     | 1,944          | 74.7                           |
| 22   | Baltimore, MD (PMSA)                        | 1,816          | 71.1                           |
| 23   | Minneapolis--St. Paul, MN--WI (MSA)         | 2,019          | 68.0                           |
| 24   | Cleveland--Lorain--Elyria, OH (PMSA)        | 1,459          | 64.8                           |
| 25   | Boston, MA--NH (PMSA)                       | 2,114          | 62.1                           |
| 26   | Pittsburgh, PA (MSA)                        | 926            | 39.3                           |

Note: Ranking is based on the number of identity theft complaints per 100,000 inhabitants for each metropolitan area. These charts only illustrate Primary Metropolitan Statistical Areas (PMSA) and Metropolitan Statistical Areas (MSA) with a population of two million or more. Metropolitan areas presented here are those defined by the Office of Management and Budget (OMB) as of 1999 (see <http://www.whitehouse.gov/omb/inforeg/msa99.pdf>). Per 100,000 unit of population counts are based on the 2000 U.S. Census population count (Census 2000 Summary File 1 (SF 1) 100-Percent Data, April 1, 2000).